



SAM-FS Health Check

Take Advantage of the Latest Software Features, Performance Improvements, and Monitoring Alerting and Operational Tools with a Health Check from EDSI.

EDSI is one of the leading SAM-FS Professional Services Firms. EDSI has performed some of the largest SAM-FS Installations, and has developed a suite of add-on products for SAM-FS including the Windows Data Management Client, the UNIX Migrator and SAMBA Tools.

Upgrade to the Latest Version

EDSI will install the latest code and patches allowing you to take advantage of the new features of SAM 5.0

- Online Grow and Shrink
- Sideband Database
- Rolling Upgrades for Shared QFS
- GUI Enhancements
- Performance Improvements

EDSI will also ensure that your system is protected, running optimally and utilizing Best Practice Configurations

- Verify Metadata Backups are being performed
- Review Performance Settings and conduct Performance Baseline Testing. Address any issues.
- Review Archive and Tape Pool Setup
- Analyze Device and Error Logs and Identify Potential Issues.

Documentation, Training & Troubleshooting

EDSI will provide valuable documentation including the following:

- System Configuration Document
- Instructions for Daily & Weekly Maintenance Procedures
- High Level Troubleshooting & Support Escalation Procedures

Additionally, EDSI can provide User or Administrator Training, and address Technical Issues Including:

- SAMBA Performance or AD Integration **INCLUDING** the Offline Files Patch and Explorer Plug-in
- SAM-FS Configuration or Performance Issues
- Hardware Device Troubleshooting

Install EDSI's Monitoring & Alerting Toolkit

Automate Backup, Monitoring and Alerting Tasks with EDSI's Monitoring Toolkit:

- Monitor CPU Utilization, Hardware Status, Critical Process Performance
- Check External System Functions Including Disk, Fibre Channel Switches, and Tape
- Perform Daily Metadata Backups
- Capture System Configuration Changes and Log Files on a Nightly Bases
- Analyze Log Files for Device Failures OR Indications of Future Device Failures
- E-Mail a Daily Report with Key Utilization Statistics and System Status
- Immediately Alert Users to System Issues. Escalate Unanswered Alerts

Remote Monitoring & Operations

SAM-FS Customers can optionally elect to have EDSI Monitor and/or Remotely Manage their SAM-FS Systems. EDSI Provides Several Levels of Support:

Level 1: Monitoring Only

EDSI will monitor the daily report and alert clients to errors or potential issues. Additional support can be provided on a T&M Basis

Level 2: Monitoring & Assessment

EDSI will Monitor and Remotely Log In to Identify Errors and Open Support Cases as necessary.

Level 3: Remote Operations

EDSI will maintain responsibility for managing and operating the SAM-FS System.



Includes a FREE COPY of the Windows Data Management Client